

FURNITURE CARE

WOOD FURNITURE

With a bit of love, you can keep your Viktor & Eugenie wooden furniture looking gorgeous forever. Here are a few tips for looking after yours...

Keeping it “tip-top”

- Wood needs a regular rub-down and dust off with a nice soft cloth. Occasional wiping with a slightly damp cloth, makes it feel a little more loved too. Dry with a lint-free cloth.

Things to avoid

- Using polish containing silicone as it can spoil the finish over time.
- Direct sunlight or heat which can stain, discolour, crack or warp the furniture.
- Dragging furniture across the floor. It will cause damage to the joints, not to mention your floor and your lower back!
- Leaning backwards on two legs of a chair or stool. It may weaken the joints.

Cleaning it up

- Remove spills from your wooden furniture straightaway using a clean, damp cloth and then dry immediately with a lint-free cloth.

UPHOLSTERED FURNITURE

A few pointers about our fabrics

- Most of our fabrics are woven from natural fibres, and colours may differ ever so slightly from one batch to another. This is normal and part of what makes them unique.
- All our upholstered products conform to the very strict UK standards for domestic fire retardancy. From time to time our furniture pieces may have a slight chemical smell when first delivered. This comes from the special flame-retardant coating used to treat and protect our upholstered furniture. This is normal and the smell will soon disappear within a couple of days, although in very rare cases it can take up to two weeks.

Cleaning it up

- Sunlight: Our fabrics don't care much for the sun, so keep them out of direct sunlight or heat.

- Removable covers: If your sofa is fitted with removable covers, please don't put them in your washing machine. Beautiful fabrics need a little love and these ones should only be cleaned in situ by a specialist dry cleaner.
- Hoovering your upholstered furniture: Dust is one of the biggest culprits for causing a fabric to look tired and old. By hoovering your furniture item, you can remove the dust and dirt and bring the fabric and colour back to life. The small but wide attachment for your hoover (the one with a small velvety strip on it) is actually intended for upholstery. But please take care with hard plastic nozzles, as these can leave marks on velvet and other upholstery.
- Flat velvet: If your velvet is looking a little too crushed, then you can buy a velvet brush to bring the pile back to life.
- Stains or dirt: If they just won't budge, we recommend contacting a certified company that can send professional upholstery cleaners to your house. They will see the  symbol which will tell them which chemical wash and method to use. The little bar under the circle reminds them that our products need to be treated with a milder process (than standard) to stop any shrinkage.
- If you've purchased your furniture item in leather upholstery, be sure to look after it. Our leather doesn't like belt buckles and sharp objects, neither does it really care for the sun - so do keep it away from direct sunlight or heat. Blot (never rub) spillages with a dry absorbent cloth and please, do not use saddle soap or any other speciality cleaning products.

MATTRESSES

Keeping it "tip-top"

- Although our mattresses do not need to be flipped over every few months, they should be "rotated" every few weeks so that the head end becomes the foot end. This is especially important in the first few weeks of use when the snug top layer begins to settle. Failure to do this could result in uneven dips appearing.
- We also strongly recommend the use of a mattress protector - not just to maximise comfort, but to protect your mattress from spoiling. You should not put anything wet or damp in direct contact with the mattress.
- Our mattresses contain some natural fillings like wool which, like a good pair of shoes, will slightly alter to fit the contours of your body where you have been lying on it. This process is known as natural settlement and is entirely normal.